

Special Educational Needs  
and Disability Information,  
Advice & Support Service

# sendiass in Suffolk

Providing confidential and impartial information, advice and support to help children, parents and young people take part in decisions that affect their lives.

## Autumn Term 2019



Information



Advice



Support

 [www.suffolksendiass.co.uk](http://www.suffolksendiass.co.uk)

 [enquiries@suffolksendiass.co.uk](mailto:enquiries@suffolksendiass.co.uk)

 01473 265210

 ADVICE4ME to 87007

To find out about the full range of services and support for children and young people with special educational needs visit: [www.suffolklocaloffer.org.uk](http://www.suffolklocaloffer.org.uk) or contact the Local Offer Advisor on 0345 606 1490

## County Services

**Admissions** 0345 6000981  
[www.suffolk.gov.uk/admissionstoschools](http://www.suffolk.gov.uk/admissionstoschools)

**Children in Care** 01473 260818  
Suffolk virtual school office

**County Inclusion Support Service (CISS) bases:**

Ipswich	Westbourne Academy	01473 466173
Lowestoft	Red Oak Primary School	01502 588345
Sudbury	Wells Hall Primary School	01787 468925 or 01787 468926

**Customer feedback** 01473 260711  
(compliment or complaint about Suffolk CC services)  
[www.suffolk.gov.uk/about/give-feedback-or-make-a-complaint/](http://www.suffolk.gov.uk/about/give-feedback-or-make-a-complaint/)

**Dyslexia Outreach Team (DOT)**  
(more information available at [www.suffolklocaloffer.org.uk](http://www.suffolklocaloffer.org.uk))

### Educational Psychologists (Psychology & Therapeutic Services)

<b>Main number</b>		01473 264700
Kate Fieldhouse	Senior EP, Bury St Edmunds area	01473 263710
Elaine Price	Senior EP, Lowestoft area	01502 674729
Marie Osborn	Senior EP, Ipswich area	01473 265538

**Education Welfare** 01473 264116  
Gary Rose-Thompson Lead Attendance Officer

### Early Help Teams

(for Family Support Practitioners, Parenting Co-ordinators, Education Welfare Officers, Specialist Youth Support Workers, School nursing team):

<b>Central &amp; South Suffolk</b>	Stowmarket Sudbury	01449 745155 01787 315900
<b>Ipswich North &amp; East</b>	Ipswich N&E Felixstowe Saxmundham, Framlingham, Leiston	01473 263295 01394 605060 01728 652303
<b>Ipswich South &amp; West</b>		01473 263391
<b>Lowestoft &amp; Waveney</b>	Beccles, Bungay, Halesworth, Southwold	01502 674747
<b>West</b>	Bury St Edmunds Forest Heath Haverhill	01284 758610 01284 758620 01284 758630

**Elective Home Education** 01473 265139  
[EHE@suffolk.gov.uk](mailto:EHE@suffolk.gov.uk)

**Family Services Team**  
(assessments/EHC plans/exclusions/specialist placements)

Lowestoft	01502 521516	<a href="mailto:SENDLW@suffolk.gov.uk">SENDLW@suffolk.gov.uk</a>
Bury	01284 741234	<a href="mailto:SENDWS@suffolk.gov.uk">SENDWS@suffolk.gov.uk</a>
Ipswich	01473 260670	<a href="mailto:SENDSS@suffolk.gov.uk">SENDSS@suffolk.gov.uk</a>

Judith Mobbs	Assistant Director for Inclusion & skills	01473 264317
Tracy Winwood	Head of SEND Services	01473 264703
Maria Hough	Inclusion Consultant	01473 260394
Helen Stanley	SEND Family Services Manager	01502 674716

**SENDAT (support service for pupils with complex needs)**  
[www.outreach.sendat.academy](http://www.outreach.sendat.academy) 01284 761934

**Sensory & Communication Service**  
(hearing, visual & multi-sensory)  
[cypsensorycomm@suffolk.gov.uk](mailto:cypsensorycomm@suffolk.gov.uk) 01473 264717

**Social Care Services** Customer First 0808 800 4005  
(including the Disabled Children & Young people's service)

**Suffolk Family Information Service** 0345 608 0033  
For information about childcare and early education

**Transport** 0345 606 6173  
[transport.service@suffolk.gov.uk](mailto:transport.service@suffolk.gov.uk)

## Health services for Children & Young people

**Community paediatric services**

Ipswich	01473 321200
Bury	01284 741700
Lowestoft & Waveney	01493 442322

**Mental health services** 0345 600 2090  
Emotional Wellbeing Hub  
For Lowestoft & Waveney Point 1 0800 977 4077  
[help@point-1.org.uk](mailto:help@point-1.org.uk)

**Occupational therapy services**

Bury	01284 741714
Ipswich	01473 321230
Lowestoft & Waveney	01493 442322

**Patient Advice and Liaison Service (PALS)**  
(find your local service online, or contact the Local Offer Adviser on 0345 606 1490)

**School nursing services (& Health Visitors)** 0345 607 8866  
[childrenshealth@suffolk.gov.uk](mailto:childrenshealth@suffolk.gov.uk)

**Speech & language therapy services**

Bury	01284 741732
Ipswich	01473 321225
Lowestoft & Waveney	01493 809977

## National Organisations

<b>AFASIC</b> (Voice for life) www.afasic.org.uk	<b>0300 666 9410</b>
<b>Action for Sick Children</b> www.actionforsickchildren.org	<b>0161 486 6788</b>
<b>British Dyslexia Association</b> www.bdadyslexia.org.uk	<b>0333 405 4567</b>
<b>Caudwell Charity (Support Service for Disabled Children &amp; families)</b> www.caudwellchildren.com	<b>0345 300 1348</b>
<b>Cerebra</b> www.cerebra.org.uk	<b>0800 328 1159</b>
<b>Civil Legal Advice</b> (Legal Aid for Education/Judicial Review eg SEN, Exclusions, Provision)	<b>0345 345 4345</b>
<b>Children Today Charitable Trust</b> www.childrentoday.org.uk	<b>01244 335622</b>
<b>Contact (for families with disabled children).</b> www.cafamily.org.uk	<b>0808 808 3555</b>
<b>Child Law Advice</b> (Education law advice line) www.childlawadvice.org.uk	Family Law <b>0300 330 5480</b> Education law <b>0300 330 5485</b>
<b>The Dame Vera Lynn Children's Charity</b> (for children with cerebral palsy) www.dvlcc.org.uk	<b>01444 473274</b>
<b>Disability Rights UK</b> (post 16) Students helpline www.disabilityrightsuk.org	<b>0330 995 0400</b> (Tues & Thurs 11am – 1pm)
<b>Down's Syndrome Association</b> www.downs-syndrome.org.uk	<b>0333 121 2300</b>
<b>Dyspraxia Foundation</b> www.dyspraxiafoundation.org.uk	<b>01462 454986</b>
<b>Epilepsy Action</b> www.epilepsy.org.uk	<b>0808 800 5050</b>
<b>Equality Advisory Support Service</b> www.equalityadvisoryservice.com	<b>0808 800 0082</b>

<b>Family Lives</b> (parenting advice and support) www.familylives.org.uk	<b>0808 800 2222</b>
<b>Family Rights Group</b> www.frg.org.uk	<b>0808 801 0366</b>
<b>Health Watch (Health and Social Care Consumer Champions)</b> www.healthwatch.co.uk	<b>0300 068 3000</b>
<b>Hyperactive Children's Support Group</b> www.hacsg.org.uk	<b>01243 539966</b>
<b>I CAN</b> (speech & language impaired) www.ican.org.uk	<b>0207 843 2544</b>
<b>IPSEA</b> <b>book helpline appointments online</b> (Independent Parental Special Education Advice) www.ipsea.org.uk	
<b>Independent Schools Council</b> www.isc.co.uk	<b>0207 766 7070</b>
<b>Kidscape</b> (child safety/bullying) www.kidscape.org.uk	<b>0207 730 3300</b>
<b>Lifeline 4Kids</b> www.lifeline4kids.org	<b>0300 061 0614</b>
<b>Local Government Ombudsman</b> www.lgo.org.uk	
<b>ME Association</b> www.MEassociation.org.uk	<b>0844 576 5326</b>
<b>Mencap</b> (learning difficulties) www.mencap.org.uk	<b>0808 808 1111</b>
<b>Mermaids</b> (gender variant & transgender children & young people) http://www.mermaidsuk.org.uk/ <b>0808 801 400</b>	
<b>MindEd</b> – (Children and Young People's Mental Health) www.minded.org.uk/	
<b>National Autistic Society</b> www.autism.org.uk	<b>0808 800 4104</b>
<b>National Deaf Children's Society</b> www.ndcs.org.uk	<b>0808 800 8880</b>
<b>Network 81</b> (SEN) www.network81.org.uk	<b>0845 077 4055</b>

<b>NSPCC</b> www.nspcc.org.uk	<b>0808 800 5000</b>
<b>Potential Plus UK</b> (gifted & talented children) www.potentialplusuk.org	<b>01908 646433</b>
<b>SCOPE</b> (disability support) www.scope.org.uk	<b>0808 800 3333</b>
<b>SENDIST</b> (Special Educational Needs and Disability) www.justice.gov.uk/tribunals/send	<b>01325 289350</b>
<b>SENSE</b> (deaf/blind charity) www.sense.org.uk	<b>0300 330 9256</b>
<b>Tree of Hope</b> families@treeofhope.org.uk	<b>01892 535525</b>
<b>Tourettes Action</b> www.tourettes-action.org.uk	<b>0300 777 8427</b>
<b>Twins &amp; Multiple Births Association</b> www.tamba.org.uk	<b>01252 332344</b>
<b>Whizz-Kidz</b> www.whizz-kidz.org.uk	<b>0207 233 6600</b>
<b>Working Families</b> www.workingfamilies.org.uk	<b>0300 012 0312</b>
<b>Young Minds</b> (young peoples mental health & wellbeing) www.youngminds.org.uk	<b>0808 802 5544</b>

## Local Organisations

<b>Activities Unlimited</b> (for children with additional needs) www.activities-unlimited.co.uk	<b>01473 260026</b>
<b>Anglia Care Trust</b> (SEND mediation) www.angliacaretrust.org.uk	<b>01473 618 675</b>
<b>ASD Helping Hands</b> www.asdhelpinghands.org.uk	<b>01362 288110</b>
<b>Autism and ADHD</b> www.autismandadhd.org	<b>01473 557550</b>
<b>CIDAS</b> (Children in Divorce & Separation Service)	<b>07810 358930</b>

<b>Epilepsy Support Group</b> www.ipswichepilepsy.org.uk	<b>01473 461407</b>
<b>Family First</b> <a href="http://www.familyfirst-uk.org">www.familyfirst-uk.org</a> info@familyfirst-uk.org	<b>0300 772 7715</b>
<b>Homestart</b> (advice and support for families) www.home-start.org.uk	<b>01473 621104</b>
<b>Indigo Dyslexia Centre</b> www.4dyslexics.com	<b>0845 347 9322</b>
<b>Lowestoft Dyslexia &amp; Dyspraxia Support Group</b> www.facebook.com/northern.suffoldyslexiaassociation/	<b>01502 589053</b>
<b>National Autistic Society Lowestoft &amp; North Suffolk branch</b> NAS Helpline Local Branch (This is manned by volunteers so you may need to leave a message) lowestoftnordsuffolk@nas.org.uk	<b>0808 800 4104</b> <b>07798 882 583</b>
<b>Number 72</b> (family support services) www.number72.org	<b>01787 310610</b>
<b>PACT</b> <a href="http://www.parentsandcarerstogether.uk/services">www.parentsandcarerstogether.uk/services</a>	<b>07856 038799</b>
<b>The Source</b> (for young people in Suffolk) www.thesource.me.uk	
<b>Suffolk Dyslexia Association</b> www.suffoldyslexiaassociation.org.uk	
<b>Suffolk Family Carers</b> www.suffolkfamilycarers.org	<b>01473 835477</b>
<b>Suffolk Parent Carer Network</b> www.spcn.org.uk	<b>01473 345375</b>
<b>Suffolk Young People's Health Project – 4YP</b> www.4yp.org.uk	<b>01473 252607</b>
<b>Suffolk Youth and Parent Support Group</b> (a support group for young people with long-term illness and their parents) barb.suffolk@gmail.com	
<b>Topcats</b> www.topcats.org.uk	<b>01502 531897</b>
<b>Voiceability Suffolk</b> (advocacy services) www.voiceability.org/in_your_area/suffolk/	<b>01473 857631</b>